

Maintenance of Front Projection Models

This section pertains to front projection SMART Board interactive whiteboards only. For other SMART interactive products, refer to the installation guide that came with your product for maintenance and cleaning information.

Cleaning Your Front Projection Interactive Whiteboard

If the pen tray gets dirty, or if SMART Board software doesn't register your selected tool, you should clean the sensors in the pen tray slots. Use a slightly damp cotton swab to wipe away the dirt. Do not pour water into these slots.

Before you clean the SMART Board interactive whiteboard, log off the computer. Otherwise, you will scramble the desktop icons or activate application components when you touch the screen. You should also put the projector on standby to more easily view dirt and streaks.

For optimal clarity, clean a frequently used interactive whiteboard approximately once a week using a standard glass or whiteboard cleaner. Just spray the screen with cleaning fluid and wipe with a paper towel.

To remove marks made with a permanent marker, you can use a cleaner such as Expo® Board Doctor to remove them. Simply cover the marks with the solvent, let it dry, and then erase the marks.

You can also use a dry-erase marker to remove marks from a permanent marker because dry-erase ink contains solvents that work to remove permanent ink. To do this, cover the permanent ink with the dry-erase ink and wipe with a soft cloth while the ink is still wet. If any trace of the ink remains, spray the area with standard glass or whiteboard cleaner and wipe clean.

TIP



When removing permanent marker ink, avoid using low-odor or non-scented dry-erase markers because they don't contain the appropriate solvents.

Preventing Damage to the Writing Surface

Keep sharp writing instruments, such as ballpoint or fine-point pens, away from the interactive whiteboard. Although the front projection SMART Board interactive whiteboard is very durable, these types of pens can damage the analog-resistive surface if they're applied with heavy pressure.

Also avoid letting abrasive erasers or abrasive cleaning materials come in contact with the interactive screen.

General Tips for Trouble-Free Performance

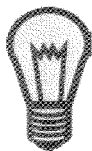
The Ready Light indicates the status of the interactive whiteboard. If the Ready Light is a solid green, your system should be functioning properly. If it's red, the pen tray is receiving power, but it isn't communicating with SMART Board software. If you haven't installed the software, you should do so. If you've installed the software, ensure that the computer/interactive whiteboard cable connection is secure at both ends.

Ensure that the interactive whiteboard is connected to a USB or COM port that's recognized by the operating system, and that it's not being used by another application.

Make sure all the pens and the eraser are placed securely in the pen tray if you want to use your finger to click. If you lose a pen, place another object in its pen tray slot. Otherwise, the interactive whiteboard senses which tool is missing from the pen tray and the software assumes that the missing tool is the one you're currently using on the interactive surface.

If you mount the interactive whiteboard on the wall, leave enough room on either side for you to stand beside it.

TIP



When you select a height for the interactive whiteboard, consider the height of your shortest users.